# the Library

## THE UNIVERSITY OF WESTERN AUSTRALIA

# LIBRARY NEWS

## Library welcomes ALIA

Library staff were kept busy welcoming interstate and international visitors to the Library during the ALIA (Australian Library and Information Association) conference held in Perth from 20-22 September.

Dr. Reggie Raju, visiting from South Africa, is Head of the G.M.J Sweeney Law Library at the University of KwaZulu-Natal, South Africa. The University of KwaZulu-Natal was recently formed following a merger of a number of existing institutions. The merger is part of the South African government's programme of re-landscaping tertiary education in South Africa. He met with Ralph Kiel, Associate Librarian, Information Systems to discuss issues related to organisational structures. He has presented papers at local conferences and written papers on the issue of organisational structures and will use his discussions at UWA to further his interests in this area.

Ruth Pagell, the University Librarian, Li Ka Shing Library, Singapore Management University met with Ralph Kiel and Brian Poleykett to discuss, in particular, digital initiatives. She was specifically interested in the Library led project Learning Resources System (LRS).



Ralph Kiel, Ruth Pagell, and Graeme Rymill

A number of other visitors from interstate met with staff from the Information Resources and Access Management (IRAM) section. A panel made up of Anne Evans, David Howard, Scott Nicholls and Shane White answered questions and presented an overview of the operations of their section and online services offered by the Library.

Brian Poleykett and David Howard also gave a presentation on the Learning Resources System to interested interstate visitors.

## UWA Press Collection

The Library has become the new home for UWA Press' archival collection of its own publications.

In 2005 the UWA Press celebrated seventy years of publishing, commemorated by the release of the book *A Press in Isolation: University of Western Australia Press 1935-2004*, by Criena Fitzgerald. Since 1935, it has published more than 800 titles, ranging from scientific works such as *Larvae of Temperate Australian Fishes* to children's books like *The Deliverance of Dancing Bears*.

This archive will complement the Library's existing collection of UWA publications (known as the University Collection), and will be housed in the Scholars' Centre on the second floor of the Reid Library building.

*A Press in Isolation: University of Western Australia Press 1935-2004*
HSS & SCHOLARS' University 070.59409941 2005 PRE

## Library service charter – 2005 results

The Library service charter states a number of service targets. Our progress towards these targets in 2005 was as follows (as reported in the 2005 Library Annual Report):

**Target 1: Waiting time to access a library computer, printer, copier, autoloader or a lending facility is not to exceed 5 minutes**
Result: This target was met 97% of the time. Despite the addition of a significant number of computers in the Humanities and Social Sciences Library in the course of its refurbishment waiting times increased further to the point that the target was met only 82% of the time.
In respect of printers (100%), copiers (99%), autoloaders (99%), and lending facilities (100%) there was little change from the previous year

**Target 2: Internet and email access is available in all subject libraries**
Result: Achieved

**Target 3: Laptop network access is available in all libraries**
Result: Achieved

**Target 4: Library PCs and printers are available during Library** opening hours with systems working 99% of the time
Result: Achieved

**Target 5: Remote access is available 24 hours a day with systems working 99% of the time**
Result: Achieved

**Target 6: Study seats are available in all libraries to meet demand**
Result: Achieved

**Target 7: Discussion rooms are available for students in all libraries**
Result: The Music Library is the only library that does not have a discussion room available to students

**Target 8: Libraries are open 100% of advertised opening hours**
Result: Achieved

**Target 9: Libraries (except for Music) are open at least 75 hours per week during semester**
Result: Achieved

**Target 10: 100% of undergraduate set texts and recommended readings are made available by the Library**
Result: 97% of undergraduate readings were available

**Target 12: Material is available from Reserve within 2 weeks of the Library receiving the request if held in the Collection**
Result: 99.5% is available within 2 weeks

**Target 14: 95% of identified faulty web links on the Library web site are corrected within 2 working days**
Result: Achieved in respect of the online catalogue. 88% of the broken links on the Library Web pages were corrected within 2 working days

**Target 15: 95% of materials are returned to the main shelves within 24 hours and to Reserve within 2 hours and are shelved in the correct order**
Result: 88% of materials were returned within time

**Target 17: Material is bound and returned to the shelves within 4 weeks**
Result: Achieved

**Target 19: 95% of students and staff surveyed are satisfied with Library services**
Result: 94.2% of respondents expressed satisfaction with the way they were treated in the Library; 93.2% were satisfied with the Library's support for learning, research and/or teaching needs; and 96.3% expressed satisfaction with the overall quality of the services provided by the Library.
Equitable access to services and resources for clients with special needs is provided wherever possible. The refurbishment of the Reid Library building provided an opportunity to create a toilet for the disabled and to improve the accessibility of services on the first and ground floors.

## Jill Benn – Rotary exchange

Jill Benn, Acting HSS Librarian, has been selected to participate in a Rotary group study exchange in May next year. Sponsored by the Matilda Bay Rotary Club, Jill will be heading off to Southern California for five weeks. Part of the exchange involves work placement at the libraries of California State University and the University of Southern California. Jill will focus on investigating new technologies, governance structure, and how they relate to their respective universities.

Jill sees the exchange as "an opportunity to establish diverse work relationships outside the Library with the other professionals I'll be travelling and working with." She hopes to use the experience to further develop leadership skills and "move out of my comfort zone."

However, the exchange is not solely focussed on work. "I will be billeted with US Rotarians, so I am looking forward to getting an insight into the American way of life," Jill says. "At the same time I can promote Australian culture and be a good will ambassador."

Jill was recommended as a suitable exchange candidate by Doris Strahan, Librarian at UWA's Crime Research Centre, and fellow member of the Australian Law Librarians Group.

"This is a unique cultural and vocational exchange opportunity," Jill says. "I am very excited about bringing back some new ideas to our Library."

## Complete archive of the Royal Society journals available

The complete archive of the Royal Society journals, including some of the most significant scientific papers ever published since 1665, will be made freely available digitally for the first time for a two month period.

The Society's online collection contains every paper published in the Royal Society journals from the first ever peer-reviewed scientific journal, *Philosophical Transactions* in 1665, to the most recent additions, *Interface and Biology Letters*.

The archive will be freely available online until December 2006 at :

http://www.journals.royalsoc.ac.uk/

If you have any feedback, queries or would like to know more, please contact one of the librarians in the Mathematics and Physical Sciences Library.

Ph: 6488 7039 or 6488 3494
email: mpsl-ref@library.uwa.edu.au

## SAM and MAM in IRAM

Over the past five years Information Resources Access Management (IRAM) has had an evolving programme of work which has seen a number of new roles, services, and responsibilities taken on by the section. This has meant that some of the existing unit names no longer express the range of activities undertaken. For example, with the emergence of ebooks, electronic resources are no longer the exclusive domain of the Serials and Electronic Resources Unit. Similarly, with the implementation of Course Materials Online, the Electronic Resources Management System, FindIt, and SuperSearch, data standards are no longer the exclusive domain of the Database Standards and Quality Control Unit.

In order to reflect more accurately the new roles of these units, they are now being renamed.

Serials and Electronic Resources will now be called Serials Access Management (SAM)

Database Standards and Quality Control will now be called Monographs Access Management (MAM)

These names are simple, unambiguous and broad enough to encompass all dimensions of 'access' activities and technologies. They also have the added advantage of being consistent with the name of the section.

## Digital Repositories Unit

The Digital Repository Unit (DRU) manages the operational deployment, development and day to day running of the Library's digital initiatives. The DRU has been created to enhance our ability to develop and co-ordinate digital services that support learning, teaching and research at UWA.

Currently the unit is coordinating the following services:

- Course Materials Online (CMO): a service in which unit recommended readings are digitised and made available online.

- Digital Theses: The digitisation of theses output from UWA which is then made available to the world via the Australian Digital Thesis website.

The Digital Repositories Unit is exploring other ways in which it can support the University's activities through digital initiatives. The Unit will be involved in several future projects and is collaborating with the Faculty of Medicine, Dentistry and Health Sciences in a pilot programme to digitise and store learning objects, such as power point demonstrations, within a centralised repository. The resource can then be managed and used via learning management systems such as WebCT.

For DRU and Digitheses, contact the Coordinator of Digital Repositories, Louise Driscoll.

Ph: 6488 3564
email: ldriscoll@library.uwa.edu.au

## Digital Theses

A search on the Library Catalogue for the subject, 'Electronic theses' finds more than 240 theses with full text links to the UWA Digital Theses Repository – a subset of the Australian Digital Theses Repository (ADT) at www.http://adt.caul.edu.au

Since students who enrolled after March 2003 are required to submit an electronic copy, the number of digitheses processed each year has been steadily increasing. 140 digitheses were processed in 2005; this figure is expected to eventually increase to approximately 250 per year.

In a nutshell, here's how we do it:

- The Graduate Research School sends the submitted print and electronic versions (usually on a compact disc) to Information Resources Access Management (IRAM)

- IRAM staff organise the binding of the print copies

- Copying Services convert the electronic files into PDF and mount the digital thesis on the Repository web server

- IRAM add password security to the PDF files after extracting the abstract, and then create a catalogue record describing both the print and the digital thesis. Apart from the usual Library of Congress subject headings, this includes the abstract, uncontrolled keywords suggested by the author, and the necessary metadata required to 'publish' the record in the ADT.

Digitheses now come under the umbrella of the new Digital Repositories Unit in IRAM, coordinated by Louise Driscoll.

## WOW! Factor Award

We congratulate the following nominees in the Library's staff recognition award. Six of our colleagues and two library teams were recognized for overall excellence and received framed certificates. They are (in alphabetical order):

- Kim Bell for being very supportive of her colleagues, always effective and efficient.

- Jill Benn for her important contributions to the CMO project and for facilitating a significant increase in online resources for the HSS Library.

- EDFAA Library officers (Tracey Craddock, Caroline Clark, Alexandra Godfrey, and Aik Aung, absent Amira Catovic) for always being welcoming and offering assistance to staff, clients and colleagues.



- Ilze Jonikis for her key role in developing IRIS-Science

- Marina Krotova for excellent service to patrons and colleagues, always delivered with a smile

- Law Library Staff (Rebecca Joel, Tatjana Petrovic, Kathryn Harper, Marilyn Boyle, Rosanne Althorpe, Elisabeth Horry, Carol Hicks and Kate Croker absent Ruth Crow, Karen Mau and Carol Stribling) for maintaining service with calm and humour during refurbishments.



- Pamela Murison for her responsiveness, patience, and adeptness at problem solving. She rocks!

- Scott Nicholls for being an innovator, supportive colleague, and a fantastic communicator as well as for his technical expertise.

**And the major WOW! winner was Jill Benn!**
She was awarded a book voucher and the opportunity to recommend a title (with special bookplate) for the Library's collection.

## Library records - preserving the bits and bytes for the future

A joint project has begun between the Library and the University Archives and Records to review our record keeping practices. Recent changes in legislation require a more proactive approach to record keeping through the University. This project will help us to comply with the State Records Act 2000 and the University's Record Keeping Plan. It will also ensure our records continue to be preserved for the benefit of future generations and support the University's mission of 'advancing, transmitting and sustaining knowledge and understanding.'

The objective of this project is to provide an updated record keeping framework, including staff training and management systems, thus ensuring our rich corporate history is maintained over time.

## A great place for Law students to study 24/7

The 24 hour access room in the Law Library is becoming increasingly popular with Law students. Open since the beginning of second semester, resources include 28 computers, several power points for laptop use and air conditioning. Access is easy – you swipe your campus card over the card reader next to the external door on level 2. A great place to study when the Library is closed.

## Friends of the Library 2006
## Programme of Events

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| 8 Nov 2006 | Dr Dawn Casey talking on the *Western Australian Museum* |
| 6 Dec 2006 | Christmas party |